



City of Hemet Finance Department 2021 Billing Schedule

445 East Florida Avenue, Hemet CA 92543
(951) 765-2350

Books
01-07

<--Pay full balance within this time period--> to avoid Shutoff Notice		Delinquent payments due should be made in person		
Monthly Billing		Delinquent Shutoff Notice \$31 Charge		Water Shutoff \$73 Charge
Bill Mailed	Payment Due	Delivery Date	Payment Due	Shutoff Date
16-Nov	30-Nov	19-Jan	2-Feb	3-Feb
14-Dec	28-Dec	16-Feb	2-Mar	3-Mar
18-Jan	1-Feb	23-Mar	6-Apr	7-Apr
15-Feb	1-Mar	20-Apr	4-May	5-May
15-Mar	29-Mar	18-May	1-Jun	2-Jun
19-Apr	3-May	22-Jun	6-Jul	7-Jul
17-May	31-May	20-Jul	3-Aug	4-Aug
14-Jun	28-Jun	17-Aug	31-Aug	1-Sep
19-Jul	2-Aug	21-Sep	5-Oct	6-Oct
16-Aug	30-Aug	19-Oct	2-Nov	3-Nov
13-Sep	27-Sep	16-Nov	30-Nov	1-Dec
18-Oct	1-Nov	21-Dec	4-Jan	5-Jan

The City of Hemet bills monthly for utility services.

This billing schedule indicates payment due dates and when account delinquent fees will be assessed.
Each bill must be paid in full by the Delinquent Unpaid Balance Payment Due Date to avoid receiving a Shutoff Notice.

Shutoff Procedures

Shutoff Notices are mailed. There is a \$31 charge posted to your account with every shutoff notice. If an account receives more than two shutoff notices within a 12-month period, a deposit equal to three times the average bill will be required on the account. If water service is shut off, the full balance plus a \$73 reconnect charge must be paid in cash before 4:00 pm to restore service on the same day. This schedule does not apply to multiple family accounts. Please call our office for that unique shutoff notice schedule.

Payment Methods

Electronic: Sign up for ACH payments. Forms are on the City website.

Online: Log on to the City website www.HemetCA.gov and follow the link to online bill pay.

Drop Box: Check payments may be dropped in the payment box inside the parking lot at 445 E. Florida Ave. (at the SW corner of Buena Vista and Florida). Drop box payments are removed and posted to your account on the following business day. Do not use the drop box for delinquent payments or cash payments.

Mail: Mail your check using the self-addressed envelope enclosed with each bill.

In Person: Cash, checks, and Visa/MasterCard credit cards are accepted. Our office is open 7:30 am to 5:30 pm Monday-Thursday at 445 E. Florida Avenue.

Please Note: we do not accept payments for any other utility company.